



Cultural conversations



We develop and facilitate intercultural workshops, with an interactive twist and an informal approach.

We specialise in helping international students and young professionals navigate Danish culture and social life.

- Lena K. Hansen:
Cert. Intercultural Trainer and workshop developer.
Co-founder and Cand. Mag. in Applied Cultural Analysis.
- Stine Agerbæk:
Intercultural management and communications consultant.
CEO and Cand. Mag. in Film Science.

Goal of this workshop:

- Make you able to handle intercultural differences and conflicts constructively.
- Get past the basic “we are different, what now?” question
- Make you reflect on your own role, communication and actions

What's needed for a good mentor-mentee relationship and community?

- Trust
- Clear communication
- Reflection - from both parties



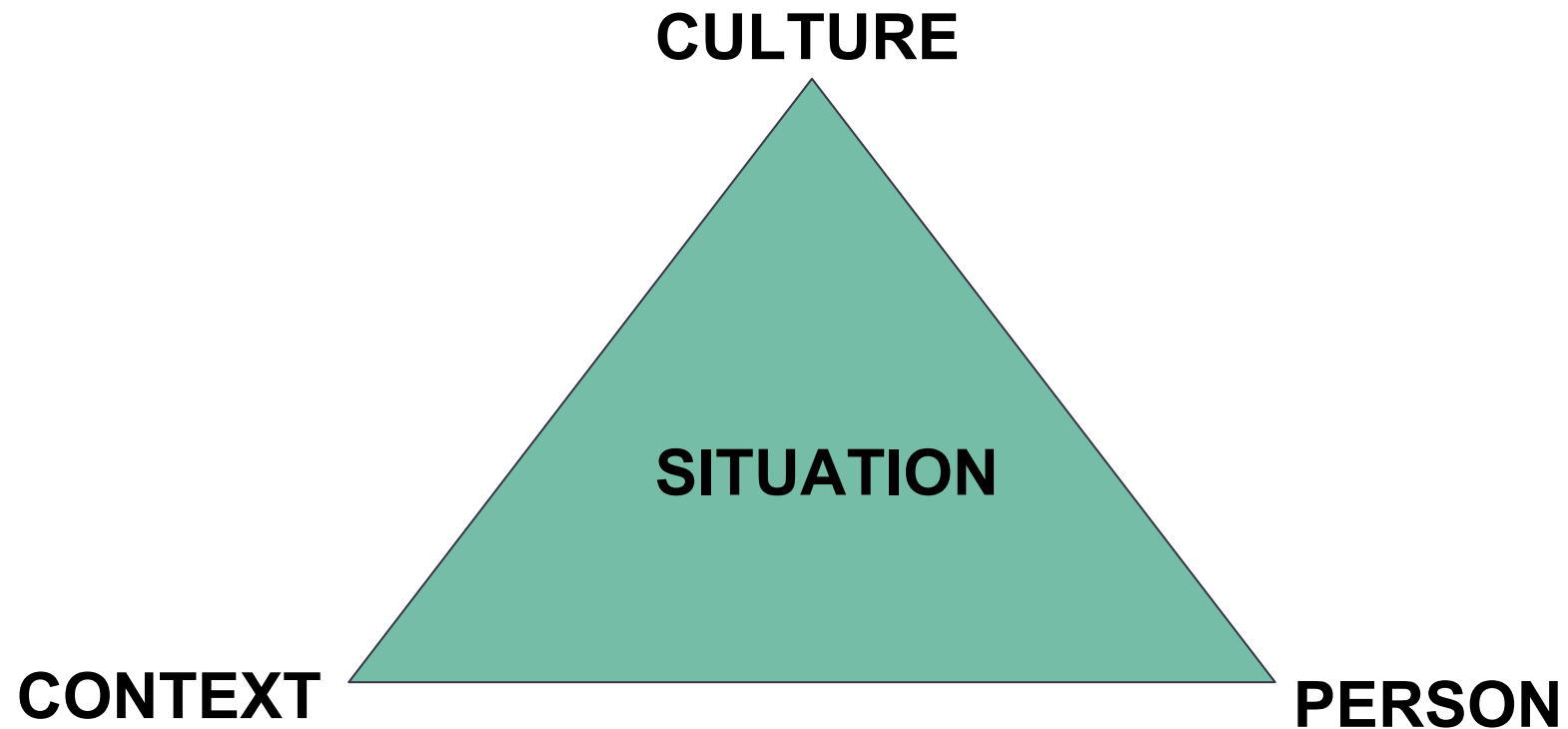
Perspective and context is key

- Your perspective
- The other's perspective

- The context and desired outcome
- “What to do next?” actions

- Learning and preventing confusion

It's not just cultural differences...



Required for addressing intercultural issues:



- A respectful and considerate forum for discussions and sharing.
- Trust between the parties.

- A way to ensure that the people involved are encouraged to participate.
- A way to address "touchy subjects" without creating additional conflict.

When you're in the situation as a mentor



- Have the intention of understanding.
- Encourage reflection from both yourself and the mentee.
- Acknowledge experiences and frustrations.
- Focus on solutions and "what's next".

The role as an intercultural facilitator:

- How do you frame the conversations? It doesn't have to be all dramatic...
- Use "open reflection questions"
- Make your knowledge and experiences accessible.
- Know your limitations.
- Use humour, but be mindful of jokes and sarcasm.
- Reinforce positive experiences.

Context



- Minimize misunderstanding:
Clear communication about expectation and “rules”
- Setting:
Where and when do you talk about intercultural issues?
- The social context:
who should be there and what are the relationship between you?
- Goal:
What is the purpose of addressing the issue?